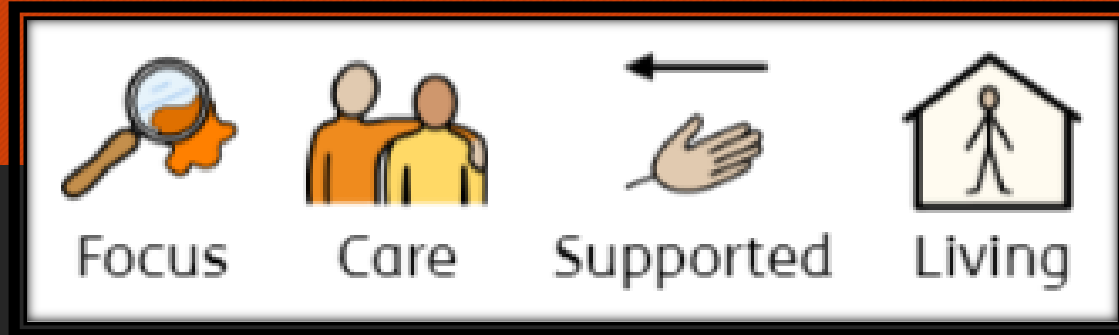




 FOCUS CARE SUPPORTED LIVING
"Our Focus is You"

 0845 864 8866
Open 24 hours, 365 days a year



SEPTEMBER 2024 Newsletter



Happiest of Birthdays to:

Jonathan who celebrated his birthday on the 5th September

Matthew who celebrated his 21st birthday on the 20th September

Carl celebrated his birthday on the 25th September

Ricardo – Recruitment Manager celebrated his 50th Birthday 13th September

Magdalena - HR Admin who celebrated her birthday on 24th September

Shaheen HR Officer, we celebrated her birthday on 25th September



Dear All,
Can you believe how quickly this year is flying by? They really do say time flies when you're having fun! ✨

September has been another action-packed month for the people we support and our dedicated staff teams. We've seen everyone dive into a variety of exciting activities, including bowling, cinema trips, safaris, visits to Sealife centres, holidays, beach outings, birthday parties, discos, and so much more! 🎳 🎬 🐯 🏊 🏖️ 🎉 🧑

We were also honoured to showcase the incredible activities that the people we support participate in at the local authority provider forum in Peterborough. It was a fantastic opportunity to highlight how the people we support choose their favourite activities and make the most of their time. ✨

Additionally, our staff and service users celebrated Oman in Suffolk, joining in the feast and spending quality time together. This celebration was particularly special for our overseas international staff, who brought their vibrant traditions and festive spirit to the event, making it a truly memorable occasion for everyone involved.





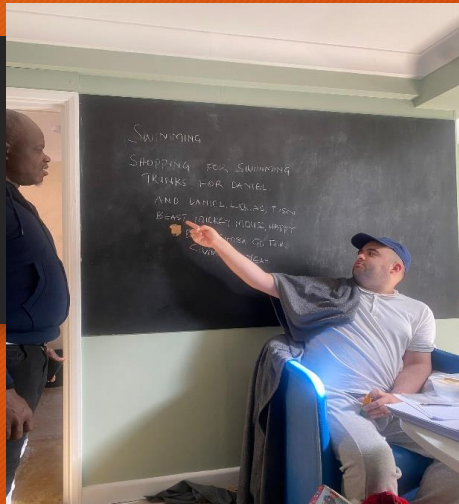
This Months Activities

The header features three icons: a stick figure sitting at a table with a red ball, a calendar page with the letter 'M', and a person riding a horse. Below the icons is the text "This Months Activities".



This Months Activities





This Months Activities

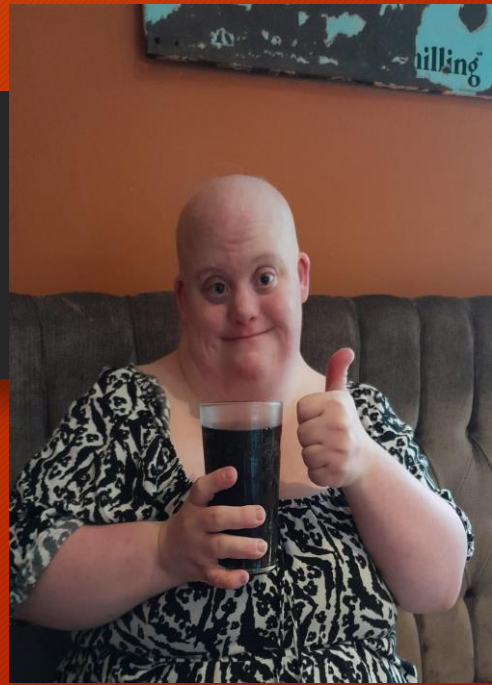
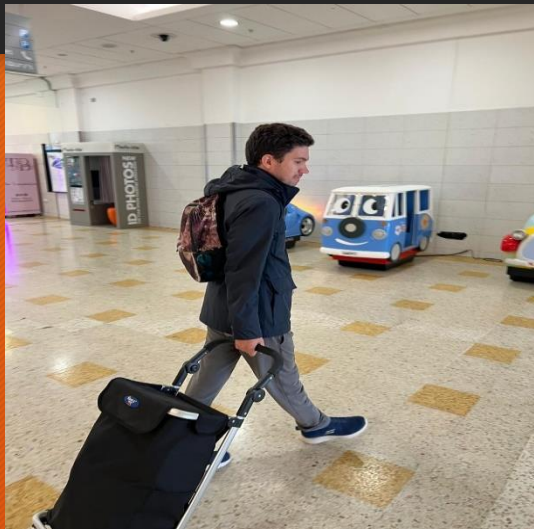
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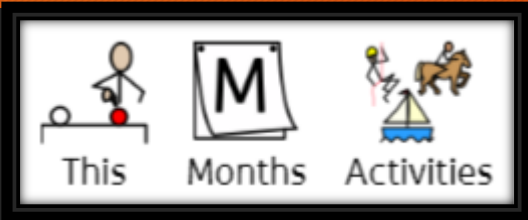


This Months Activities



This Months Activities





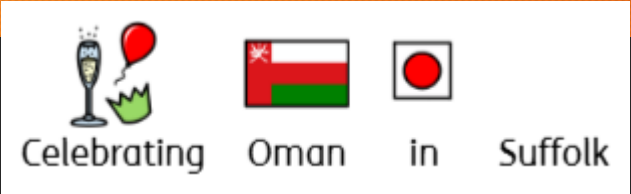


This Months Activities



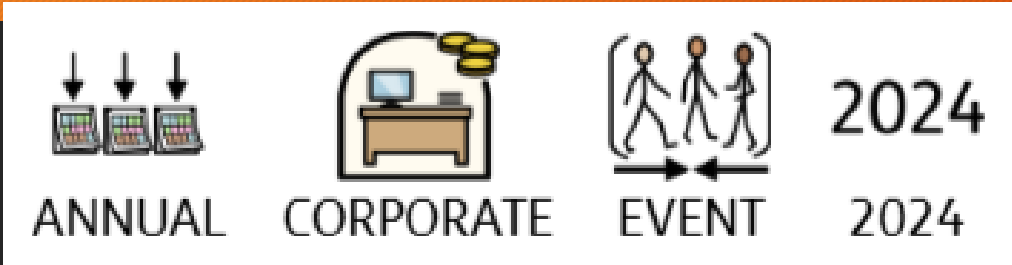
This Months Activities





Onam is a major annual festival for people from Kerala, India, and it marks the harvest season. It is celebrated with a variety of cultural events, traditional dances, and elaborate feasts.



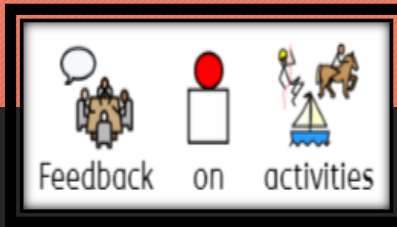


Get ready for an unforgettable night! 🎉 Our **Annual Corporate Event 2024** is just around the corner, happening on **25th October 2024**. The excitement is building as the judging has been completed and the winners have been chosen, but their identities remain a closely guarded secret. 🏆 ✨

The big reveal will take place at the event, where we'll finally announce the winners. A huge thank you to our esteemed VIP judges, **Nadra Ahmed CBE DL, Chairman of the National Care Association**, and **Tish Hanifan, Founder and Joint Chair of the Society of Later Life Advisers (SOLLA)**, as well as our own VIP judges **Connor, Kenny, Alisha, Hannah, and Claire B.** Your dedication and time have been invaluable in making this night a massive success. ✨

Mark your calendars and get ready to celebrate in style! 🎉





ST " I have had the best holiday ever, thank you Focus Care for making this happen""

NC "my week has been good, I enjoyed going to Phab club, it was good to go with Juliet, we had good fun, it's my birthday soon, I can't wait"



JM" I have had a good work has been busy, I enjoyed Phab club I'm going to go next week as well, it was fun. I am looking forward to seeing Jane and the kids on Saturday, Thank you for taking me on Monday it helped with you there"

*JS " Thank you for having me in your home".
"Pretty ladies"*



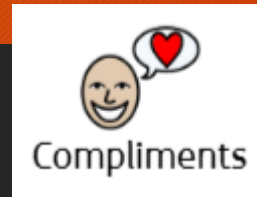
A huge shout out to the Robert Avenue team for supporting ST on holiday, he stated he had the best holiday ever!

Well Done!

Shout out to Shaheen HR officer and Abbi Smith on obtaining their qualifications, Shaheen in CIPD level 3 and Abbi in Health and Social Care Level 3 – CONGRATULATIONS!

Shout out Gail - Suffolk for supporting the Area Manager with compliance !

Shout Out to DP team in West Midlands, for the consistent care demonstration- Well done!



Hi Edward, I managed, finally to meet with Annecka and Lynn today. I wanted to pass on one of Lynns points made today. The discussion was focussed very much on H and his history and how he likes to be supported. Lynn then said that the member of staff supporting H this week had been excellent. Engaged with Hywel when needed and joined in with activities related to H. I don't know who this was, but felt the feedback was worth passing back to you. Lynn and Annecka, also both spoke highly of you, and your support for them in relation to H.

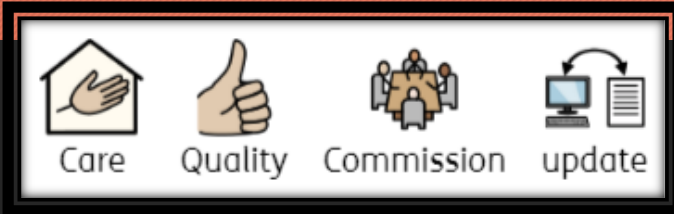
Professional Compliment.

It was lovely and very inspiring to meet with you both and hear about the great work you are doing to support nursing and nurse placements in your services. I wasn't entirely surprised though because I know from Elaine how good you are as an organisation!

Emma White – Skills for Care.

Hi Rachel, Thank you for helping me to visit with Ellie today and meet her. It was lovely to see the positive relationship she has with you and the team. I have all the information I need to finish her assessment and will be making my recommendation that the current circumstances are meeting her needs very well and that there should be no changes

Social Worker Compliment.



Focus Care Supported Living Link:
[Give feedback on care - Care Quality Commission \(cqc.org.uk\)](https://www.cqc.org.uk)

Your feedback helps make care better.

We use what people tell us to understand the quality of care they get from services like care homes, care agencies, hospitals and GPs. It helps make care better for everybody.

We look at it alongside other information. For example, information from the service itself or what we found when we last visited them.

We only cover services in England.

We may want to contact you.

You do not have to give us your name or contact details. But it's more likely we can take action if you do.

Service User Vaccination and Immunisation.

Immunisations and vaccinations are crucial for people with autism, learning disabilities, and other vulnerable groups for several reasons:

1.Higher Risk of Complications: These individuals often have a higher risk of serious illness or complications from vaccine-preventable diseases:

2.Lower Immunization Rates: People with developmental disabilities, including autism, tend to have lower vaccination rates, making them more susceptible to outbreaks.

3.Preventive Health: Vaccinations help prevent the spread of infectious diseases, protecting not only the individual but also the community.

4.Support and Accessibility: Providing reasonable adjustments and support can make the vaccination process more comfortable and accessible for these individuals.

Ensuring up-to-date vaccinations is a key step in promoting overall health and well-being.



POLICY

OF THE



MONTH



September 2024
Policy of the Month

Care Management

Service User Vaccination and Immunisation
Policy and Procedure



PLEASE



LOG ON

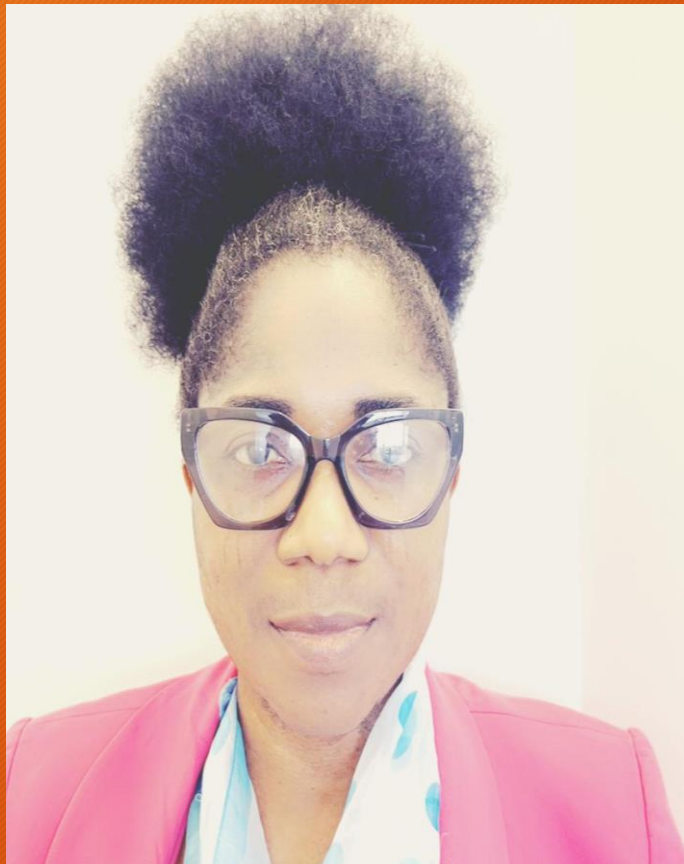
TO QCS

+

AND



READ



Name: Edith Aiwerioba

Job Role: Area Manager (Suffolk)

Interests: I love to read novels and like to go swimming with my daughter.

My Favourite Quote: Let your zeal strength be empowered as You believe in yourself , Never give room for discouragement.

How am I finding FCSL: So far am doing pretty well , My mentor Vicky and my very supportive Regional Manager Sandra are something else, lovely and I just want the team/family to know that I am very accessible, and ready to learn more about FCSL, I am willing to be an asset to the organization .

Thank You all for having me in the team/family.

WE ARE RECRUITING!

We have current vacancies due to continued growth in the following areas:-

Peterborough, East Sussex, Essex, Wolverhampton and Suffolk.

We offer a full induction and training.

Please call 01733 261233 option 1.

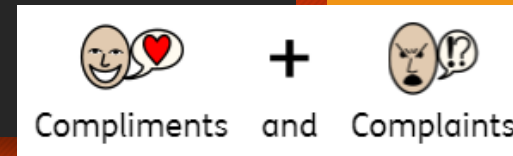
Please remember that staff that refer a friend receive a £250 bonus on completion of the new staff passing their probation.



WE



ARE RECRUITING



If there is something that you are not happy with, please contact Elaine Cole - Care Director / Registered Manager on 01733 261233 Option 3 or email elaine.cole@focuscareagency.com

If you have any compliments, again please let Elaine know and she will pass this on to the team.

A huge thank you goes to all our Support Workers, Team Leaders, and Area Managers for their hard work, dedication and commitment to the people we support.



Happy