



FOCUS CARE SUPPORTED LIVING
"Our Focus is You"

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Open 24 hours, 365 days a year



Focus



Care



Supported



Living

MAY 2024 Newsletter





WELCOME TO OUR MAY 2024 NEWSLETTER



Happiest of Birthdays to:

Jayne S who celebrated her 66th Birthday on 6th May

William M who celebrated his birthday on 19th May

Callum S who celebrated his 21st Birthday on 22nd May

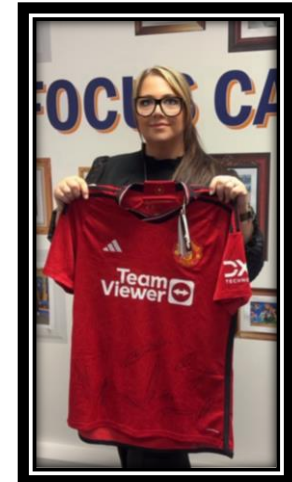
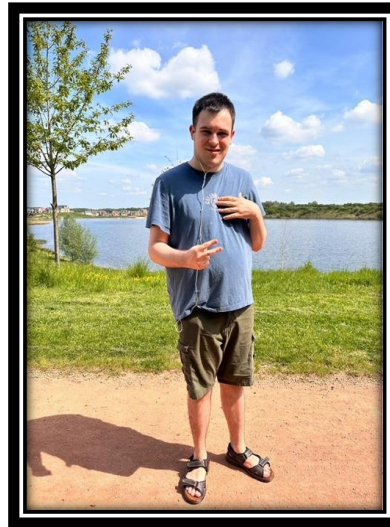
Archie celebrated his 21st Birthday on 16th May

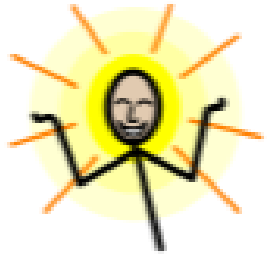
Essex Regional Manager – Manford celebrated his birthday on the 19th May

Support Workers Kenneth at Park Lane – celebrated his birthday on the 22nd May and Support

Worker at Stockwell, Egbemo celebrates his birthday today 23rd May

Elaine Cole Celebrates her birthday on Friday 24th May – Happy Birthday blessings to all





Amazing

What a whirlwind of a month it has been! It's as if every day was a new adventure, a new story to tell. From the pulsating beats of the disco nights to the awe-inspiring visits to the space centres, every moment was filled with excitement and wonder.

The pamper mornings were a blissful retreat, a time to relax and rejuvenate. The walks and shopping trips were not just about the destination, but the journey and the joy of discovery. The holidays and beach days were a splash of fun and freedom, a time to let loose and enjoy the sun, sand, and sea.

Meeting friends and going out for meals were not just about the food, but the laughter, the conversations, and the memories created. The garden designs and house redecorations were a testament to everyone's creativity and hard work, transforming spaces into places of beauty and comfort.

And let's not forget the gym sessions, where everyone pushed their limits and proved their strength. It's truly amazing to see how busy everyone has been, each person contributing to the vibrant tapestry of our community.

So here's to all the adventures we've had this month, and to the many more that are yet to come!



This






Months



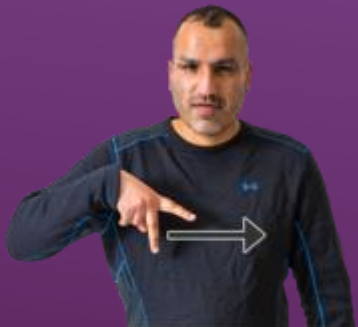
Activities





This Months Activities




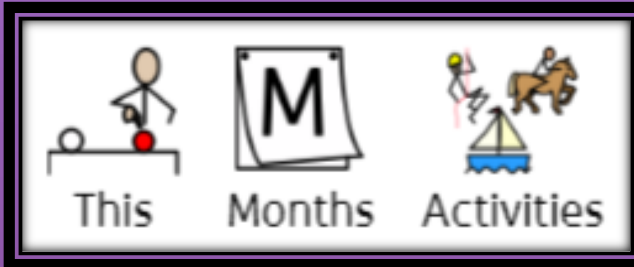
Walk





This Months Activities

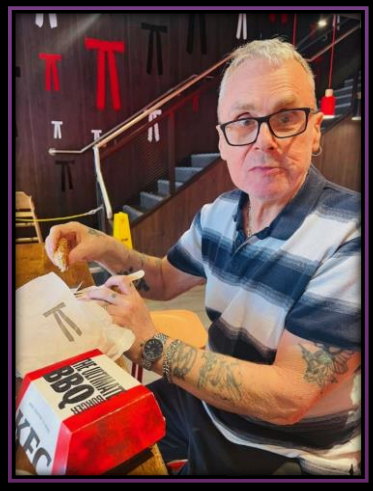
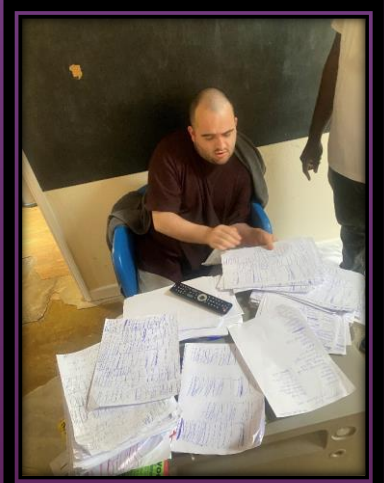
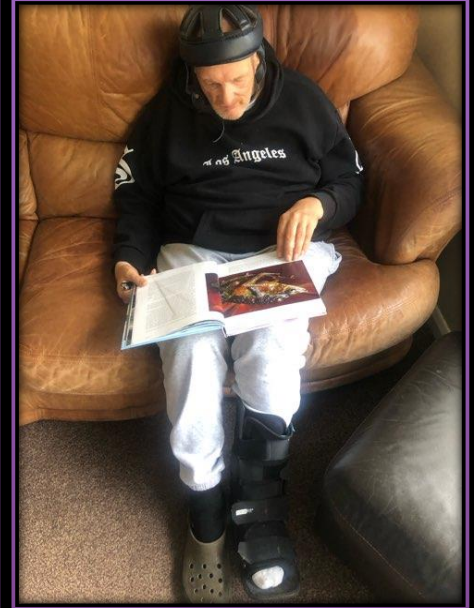




This Months Activities



This Months Activities

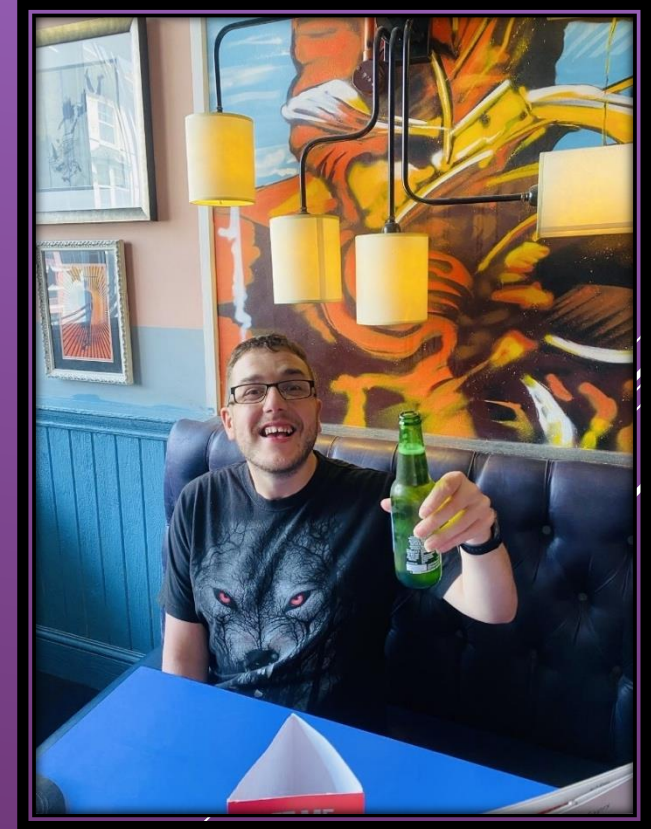


This Months Activities





This Months Activities





Congratulations to our very own Yash – HR Admin (Focus Care Head Office) who graduated from the university of Law which is in London with a Masters MSC in legal technology

Congratulations Yash we are very proud of you!!



🍰 **The Grand Bake Off 2024** is upon us, and the air is thick with the sweet scent of anticipation! 🎂

We're thrilled to roll out the red carpet for this culinary carnival, a symphony of flavours and creativity. The stage is set, the judges are primed, and the venue is brimming with excitement. But the real question is - are you ready to whisk and roll?

Event Details:

📅 **Date:** A day to remember - Wednesday, 5th June 2024

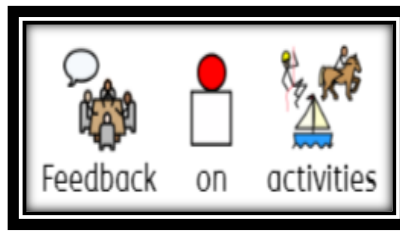
🕒 **Time:** From the first ray of sunlight - 09h30 onwards

📍 **Venue:** A step back in time at Ramsey 1940s The Camp, Wood Lane, Ramsey, Huntingdon, Cambs PE26 2XB

🎪 **Activity:** The heart of the event - Baking Competition

We urge you to rally your teams, ignite their passion, and represent your regions with pride. This is more than a competition; it's a journey of discovery, a celebration of the art of baking, and a testament to the spirit of camaraderie. So, let's embrace the occasion with all our hearts and create memories that will be cherished forever! ✨





HM "I sorted my sensory room, it now has a nursery, I'm so proud I love it"



JP " I really enjoyed painting my flat and going to B and Q" Then we had an amazing meal out afterwards with the staff team, team leader and area manager"

CH "I managed to hold Shannon's hamster yesterday. It reminds me of my Cinnamon my old hamster, I am going out tomorrow to the post office to get a postal order for my driving license application,"

"Ed using his writing pad, stated that had a very good week but also, he is loving his new bedroom with his chosen "blue"!"

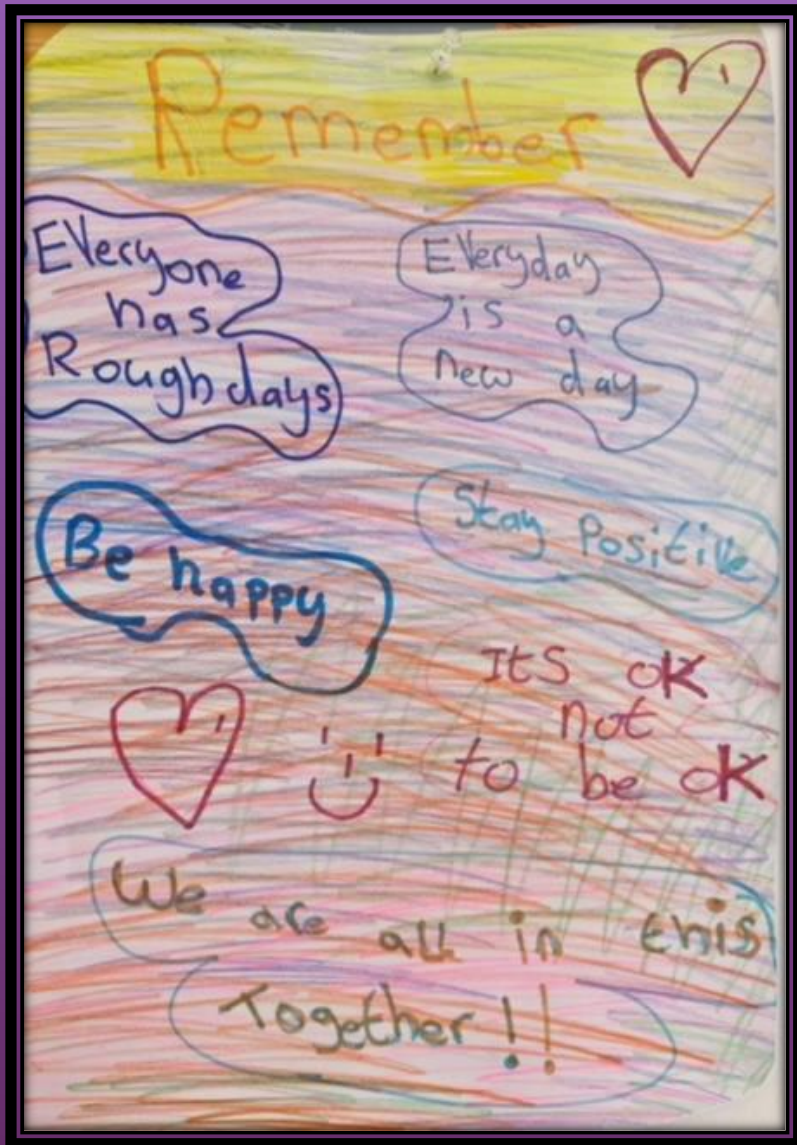


Stay Alert Campaign Heroes: A heartfelt thank you to everyone involved in recording our Stay Alert campaign. I've had a sneak peek at the draft and let me tell you—it looks fantastic! Your commitment to spreading awareness is commendable.

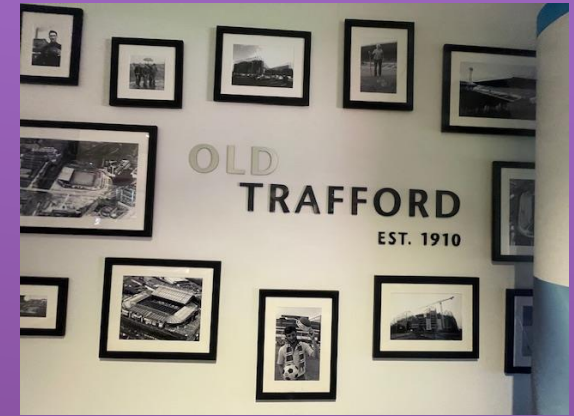
Chain Close Staff Team: Working together as a cohesive unit, you provide safe care that truly makes a difference. Your teamwork is inspiring, and it reflects in the quality of service you deliver.

Suffolk Staff Team: Your dedication and hard work toward supporting our community are nothing short of amazing. During my rounds in Suffolk, I was genuinely impressed by how well the people we support looked. The homes were immaculate, and the atmosphere was positively uplifting. Kudos to you all!

Edward and Rudy: These two exceptional leaders deserve a special shout-out. Their unwavering support for the staff sets the tone for excellence. Thank you for your leadership skills and dedication



A MESSAGE FROM AC TO HER STAFF TEAM AT TOLLBAR HOUSE



The National Care Association spring conference was held on the 9th May at the Manchester United football stadium and was attended by Chris Graham, Esther Shomoye, Sue Oates and Elaine Cole. The event was truly remarkable. It was enlightening to hear the Health Minister speak about the new funding initiatives. Her commitment to significant improvements in our sector is a beacon of hope for us all, but will she deliver?

Additionally, the CQC's honest apology and acceptance of their mistakes regarding the single assessment framework implementation was a bold and appreciated move. It's these moments of candidness that pave the way for real change and collaborative working.

As always, it was fantastic to see everyone and engage in such constructive dialogues

The bonus of the day for Elaine Cole was winning a signed Manchester United shirt !! (see birthdays for the signed shirt)





Focus Care Supported Living Link:
[Give feedback on care - Care Quality Commission \(cqc.org.uk\)](https://www.cqc.org.uk)

Your feedback helps make care better

We use what people tell us to understand the quality of care they get from services like care homes, care agencies, hospitals and GPs. It helps make care better for everybody.

We look at it alongside other information. For example, information from the service itself or what we found when we last visited them.

We only cover services in England.

We may want to contact you

You do not have to give us your name or contact details. But it's more likely we can take action if you do.



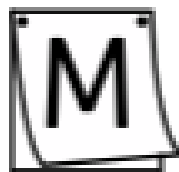
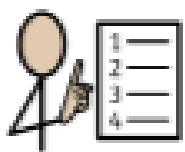


May 2024
Policy of the Month

Care Management

Supporting Service Users to Vote Policy and Procedure

Previous Policy of the Month can be found in Monthly Policy Update



POLICY OF THE MONTH

Supporting service users to vote is of paramount importance for several reasons:

1. **Empowerment:** Voting is a fundamental democratic right that empowers individuals to have a say in the decisions that affect their lives. By supporting service users to vote, we are affirming their rights and autonomy, fostering a sense of empowerment.
2. **Inclusion:** It promotes social inclusion, ensuring that service users, regardless of their circumstances, are not marginalized from society but are active participants in it.
3. **Representation:** It ensures that the needs and interests of service users are represented in the political landscape. Their votes can influence policies and legislation that directly impact their lives.

As for the importance of staff reading Focus Care Supported Living's Policy of the Month:

1. **Knowledge:** Policies provide essential information on how to carry out tasks correctly and safely, and what is expected from staff in various situations. Reading the Policy of the Month ensures staff are up-to-date with the latest procedures and guidelines.
2. **Quality of Care:** Regularly updated knowledge allows staff to provide the highest standard of care and support to service users.
3. **Compliance:** It ensures that staff are compliant with regulatory standards and legal requirements, reducing the risk of non-compliance which could lead to penalties or damage to the organization's reputation.

In essence, supporting service users to vote and staying informed about organizational policies are both crucial in maintaining a high standard of care and promoting a more inclusive, representative society. These practices underline the commitment of Focus Care Supported Living to empower its service users and uphold the highest professional standards among its staff.



We have current vacancies due to continued growth in the following areas:-
Peterborough, East Sussex, Essex, Wolverhampton and Suffolk.

We offer a full induction and training.

Please call 01733 261233 option 1.

Please remember that staff that refer a friend receive a £250 bonus on completion of the new staff passing their probation.

WE ARE RECRUITING!



Compliments



and



Complaints



Happy



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If there is something that you are not happy with, please contact Elaine Cole - Care Director / Registered Manager on 01733 261233 Option 3 or email elaine.cole@focuscareagency.com

If you have any compliments, again please let Elaine know and she will pass this on to the team.

A huge thank you goes to all our Support Workers, Team Leaders, and Area Managers for their hard work, dedication and commitment to the people we support.