





### JULY 2024 Newsletter













#### Happiest of Birthdays to:

John Simon who celebrated his birthday on 26<sup>th</sup> July Connor who also celebrated his birthday on 26<sup>th</sup> July Kenny celebrated his birthday on 24<sup>th</sup> July

Daniel celebrated his birthday on 22<sup>nd</sup> July

Jay Walton celebrated his birthday on 12<sup>th</sup> July

Jessica who celebrates her birthday on 30<sup>th</sup> July

And Finally, to our Finance Director Zyba, our Suffolk Regional Manager Sandra and West Mids Regional Manager Sue D Happy Birthday and not forgetting Clair Bennett-Baggs who also celebrated her birthday – we hope you had great birthdays!











# Happy Birthday

## A Remarkable Month in the World of Focus Care Supported Living

Wow, what an incredible month July has been! Not only did we enjoy some lovely weather, but the people we support had an absolute blast. From celebrating birthdays and attending World Friendship Day events to taking delightful day trips to the seaside and indulging in some retail therapy, it's been non-stop fun.

A special shoutout to Zac and his dedicated staff team for achieving a major milestone: Zac got his driving license for his new electric wheelchair! The Central Avenue team, along with the service users, have worked wonders on their garden. What was once a drab space has been transformed into a stunning masterpiece that would make Alan Titchmarsh proud. And let's not forget the everyday joys—shopping, cooking nutritious meals, walking, and cinema outings. But the most heartwarming part of it all has been witnessing the beautiful friendships that have blossomed. It's truly amazing to see everyone come together and create such a supportive and joyful community.





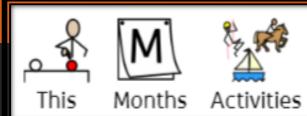








Walk





















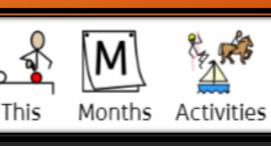


















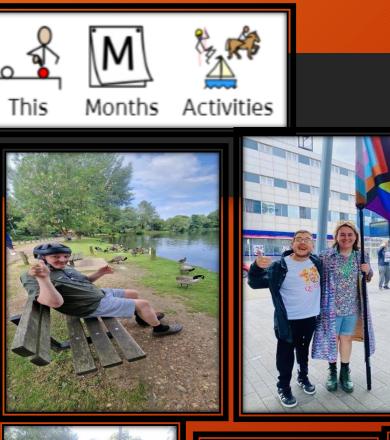
















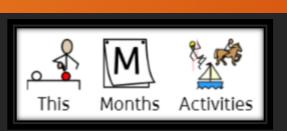






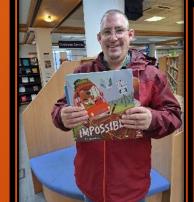






























### Sentral Ave's Creative Triumph!

The incredible staff and service users at Central Ave have truly outdone themselves, crafting a masterpiece that radiates beauty and pride! 🔆 It's heartwarming to witness the entire team and service users coming together, pouring their hard work and creativity into transforming their environment. Bravo to everyone involved – your dedication and passion shine through every detail! 🌈 🖏 Keep up the fantastic work, Central Ave! 🔆 🏂













The day emphasizes the importance of friendship in fostering a culture of peace and building bridges between communities. <u>It encourages</u> <u>activities and events that bring</u> <u>people together and promote</u> <u>mutual respect and understanding</u>.























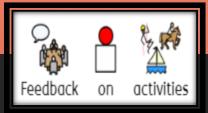
#### 🏂 World Friendship Day Fun! 🏂

Our amazing teams from Essex and Cambridgehire came together today to celebrate World Friendship Day, and what a blast it was!  $\mathcal{Q}$  With loads of fun and games, it was the perfect opportunity for the people we support to bond and form new friendships. 🖤 Not to be outdone, our Peterborough staff and service users made a delightful detour to the seafront on their way home. They enjoyed the refreshing sea breeze and treated themselves to some delicious 99 ice creams! 🛉 🚅 Stay tuned for more photos on our Facebook page and an exciting blog post by Nicolas Mateo. 🔯 📝 A massive thank you to Alison, Nicolas, Manford, and the incredible team at Shoebury for organizing this fantastic event. And a big shoutout to our Peterborough area managers, Heidi, Rachel, and Ionela, as well as Team Leader Rudy, for ensuring everyone made it to sunny Southend! 🚍 💭

Keep celebrating friendship and making memories! 🏟 💱







ER " " I have done well with my budgeting, and I have money left till I get paid next Tuesday""

HS "I am excited and looking forward to starting the work experience".

SS""I have had a good week. I am looking forward to seeing my friend tonight.

I have bought her a small birthday gift; I am going to her birthday party at her house on Saturday.

I love my hamster; I like playing with him and giving him treats and affection.!" TL "I have been really good this week and I really like my support workers Mo and Sibong, they really help me."



A huge Shout out goes to Joseph Muiruri for successfully completing his City in Guilds Level 3 Diploma in Adult Care WELL DONE AND CONGRATULATIONS. Shout out Shoebury Road team, Alison B and Nicolas for arranging the world friendship day at

Shoebury .

Shout out Aida, Renji and Beji for taking care of CJ flower beds, they look beautiful !

Shout Out to Christine and her team at Sandon for the care and dedication shown to our service users, Well done!







#### Focus Care Supported Living Link: <u>Give feedback on care - Care Quality</u> <u>Commission (cqc.org.uk)</u>

#### Your feedback helps make care better.

We use what people tell us to understand the quality of care they get from services like care homes, care agencies, hospitals and GPs. It helps make care better for everybody.

We look at it alongside other information. For example, information from the service itself or what we found when we last visited them.

We only cover services in England.

We may want to contact you.

You do not have to give us your name or contact details. But it's more likely we can take action if you do.

# The Positive Risk-Taking

**Policy** encourages supporting individuals in taking considered risks to enhance their independence and quality of life. It focuses on what people can do, rather than their limitations, and promotes safe ways to engage in activities, balancing safety with personal growth.







## WE ARE RECRUITING!

We have current vacancies due to continued growth in the following areas:-

Peterborough, East Sussex, Essex, Wolverhampton and Suffolk.

- We offer a full induction and training.
- Please call 01733 261233 option 1.

Please remember that staff that refer a friend receive a £250 bonus on completion of the new staff passing their probation.







If there is something that you are not happy with, please contact Elaine Cole - Care Director / Registered Manager on 01733 261233 Option 3 or email <u>elaine.cole@focuscareagency.com</u>

If you have any compliments, again please let Elaine know and she will pass this on to the team.

A huge thank you goes to all our Support Workers, Team Leaders, and Area Managers for their hard work, dedication and commitment to the people we support.









